



How to Log into Self-Serve and Begin an Application

Navigate to The Ohio Benefit Bank Self-Serve website using provided link:

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Home | Get Benefits | File Taxes | Get Student Aid | Voter Registration

Welcome to The Benefit Bank Self-Serve Ohio

The Benefit Bank can connect you with the support you need. You can apply for benefits, file your tax return, or register to vote. If you already know what you need, you can click on the links below to get started.

Use QuickCheck to see what you may be eligible for

Answer a few questions to get an idea of what you may be eligible for.

[Quick Check](#)

If you know what you would like to apply for click Create Account

Create an account right now with us, or simply log in to apply and file.

[Create Account](#) | [Log in](#)

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Account Setup

Profile Information

To start creating a user account, you must provide your name, address, state, and county. After you fill in this information, you will need to create a password.

* Preferred Language:

* Salutation:

* First name:

Middle name:

* Last name:

Suffix:

* E-mail address:

* Sex: Male Female

* State:

* County:

[Continue](#)

Fill out each box with an asterisk (*) next to it and click Continue

You will receive a confirmation e-mail at the email you provide in your profile (check junk mail if you do not receive within 2 hours)

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Dear Diane Smith,

Welcome to The Benefit Bank Self-Serve.

You have successfully created your account. Please click on the following link to complete your registration:

https://selfserve.thebenefitbank.com/ums?task=confirm_user&secret_key=cec8e78ccd93e06fcdc522881bb25748

Hint: If clicking the above link doesn't work, try copying and pasting the link into your web browser.

Your login name is: dsmith.

Please save this email for your records.

Thank you for your registration.

- The Benefit Bank Team

Click link to confirm account

TURN PAGE OVER...

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THE BENEFIT BANK®
CONNECTING COMMUNITIES TO RESOURCES

The Benefit Bank Self-Serve

Registration Confirmation

Cailey Ambrose, for confirming your registration and access your account with your login name and password.

Please refer to your confirmation email for your Login name and Password.

Thank you for choosing The Benefit Bank Self-Serve.

[Log in and get started >>](#)

Click **Log in** and get started

The Ohio Benet Bank (OBB) is a free, internet-based service that connects Ohioans in need with work support programs, including:

- Food Assistance
- Health Coverage
- Prescription Assistance
- Home Energy Assistance
- Child Care Assistance
- Federal Student Aid
- Federal and State Tax Filing

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THE BENEFIT BANK®
CONNECTING COMMUNITIES TO RESOURCES

Home Get Benefits File Taxes Get Student Aid Voter Registration

Log in to The Benefit Bank!

Login Name:

Password: [Forgot your password?](#)

Log In

New here? [Create an account](#)

Use the login name and password you created to log into your account

The OBB is an internet-based program that simplifies the process of applying for work supports and filing your taxes making it easier and faster for you to access the programs you need to feel healthy and secure.

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Home My Benefits My Taxes My Student Aid My Voter Registration

The Benefit Bank Self-Serve Ohio

Welcome, Cailey

Manage your benefit applications, tax forms, FAFSA, and voter registration all in one place.

My Benefits
Apply for a variety of benefits or print out previously completed forms.

My Taxes
File federal and state taxes. You can also check the status of your e-file.

My Student Aid
Fill out the Free Application for Federal Student Aid (FAFSA).

My Voter Registration
Register to vote or change your registration information.

Click **My Benefits** for benefit applications

Click **My Taxes** for tax filing options

Click **My Student Aid** for FAFSA filing

Click **My Voter Registration** to register to vote

**If you need assistance during your application, please contact TBB support at tbbhelp@thebenefitbank.org*